



# Managed IT

Technology Platform Includes Vast Engineering, Depth, Next-Generation, Flexible Solutions, and an Unmatched Dedication to Customer Service



## Help Desk Solutions

Businesses that rely on Thrive to manage their end-user devices and helpdesk services gain the confidence in knowing rapid assistance from expert engineers is just a call or a click away.



### Microsoft Office 365

Microsoft Office 365 is a cloud-based service that is designed to help meet your organization's needs for robust security, reliability, and user productivity. Trust Thrive to bring you a managed Office 365 experience that will enable your business with:

- Enterprise Class Email Hosting
- The latest versions of desktop productivity and collaboration applications
- File Storage and Collaboration
- Optimized Licensing Models (cover multiple devices with a single subscription)



### Desktop-As-A-Service

Desktop as a Service (DaaS) is a cloud service in which the back-end of a virtual desktop infrastructure (VDI) is hosted and managed by Thrive.

- A simple, subscription based platform
- Always on and accessible from any device
- Reduce costs while increasing data security and disaster recovery capabilities
- Desktop provisioning or migration is done in minutes, not hours
- Economic and control benefits of scalable cloud architecture



### Desktop End User Security

The biggest threat vector is your end-users, their many devices and countless applications. Gone are the days where anti-virus software is good enough. Your strategy needs to be defense in depth, addressing all areas of potential weakness. Total protection suites for end-user devices include:

- Managed Security Patching
- Managed Anti-Virus and Spyware
- Advanced Email Security
- Cloud Identity and Access



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## Managed Infrastructure

Businesses that rely on Thrive to manage their end-user devices and helpdesk services gain the confidence in knowing rapid assistance from expert engineers is just a call or a click away.



### Firewalls

**Benefits:**

- Expert Security Management
- Best of Breed Technology
- Threat Assessment and Monitoring

**Features:**

- Unlimited hardware maintenance and replacement
- Remote configuration and troubleshooting
- Gateway anti-virus and anti-spyware



### Networking

**Benefits:**

- Achieve New Levels of Reliability and Performance
- 24x7 Monitoring
- Simplified Network Management and Deployment

**Features:**

- Comprehensive hardware monitoring, from core to edge
- Leading technology from Cisco, Fortinet, and more, managed by Thrive engineers
- Server performance monitoring and alerting



### Virtualization

**Benefits:**

- Reduce Costs, Increase Utilization
- Trusted VMware Technology
- Flexible and Responsive Infrastructure

**Features:**

- VMware certified virtualization solutions
- Server consolidation and utilization improvement management
- Single point Virtual Infrastructure control



### Server & OS

**Benefits:**

- Save Time
- Reduce Risk
- Maximize Availability

**Features:**

- Unified support for all infrastructure systems - Microsoft Windows, Linux, Mac, core and edge servers, desktop workstations, mobile devices, and more
- Vulnerability and Security Scanning
- Release Management and Scheduling



### Backup & Recovery

**Benefits:**

- Deliver a Comprehensive Disaster Recovery Plan
- Protect Critical Systems and Data
- Meet Demanding RTOs and RPOs

**Features:**

- Business Continuity Planning
- Data Protection Services and Solutions Online
- Vaulting and Archiving